Data Communications Group (DCG	ions Group (DCG Technology Learning Center)		Office 2010 dates			2 nd half 2015		
		July	Aug	Sept	Oct	Nov	Dec	
Office 365: Web Apps and Collaboration Windows 7: Introduction	(one day) (one day)	10 1	7 3	11 4	9	6	10 2	
Windows 8: Introduction Databases	(one day) Office 2010	2	5	3	2	4	3	
Access: Intro Access: Intermediate	(one day) (one day)	8 16	10 18	8 11	2 14	10 17	9 17	
Access: Advanced Access: Forms & Reports	(one day) (one day)	30 24	31 25	25 18	30 23	25 20	29 23	
Word Processing								
Word: Intro Word: Intermediate	(one day) (one day)	9 16	7 14	10 18	8 16	6 13	4 11	
Word: Intermediate Word: Advanced	(one day)	23	21	24	23	19	18	
Word: "Tips, Tricks, & Techniques"	(one day)	29	27	29	27	10	3	
Spreadsheets Excel: Intro	(one day)	8	5	4	5	4	4	
Excel: Intro Excel: Intermediate	(one day)	o 15	3 13	4 15	13	4 12	1 11	
Excel: Pivot Tables	(full day)	17	18	17	16			
Excel: Advanced	(one day)	24	21	25	23	23	22	
Excel: "Shortcuts"	(one day)	21	19	22	21	18	14	
Excel: Functions & Formulas	(one day)	22	26	21	20	24	23	
Excel: "PowerUser" Macros/VBA Code Excel: PowerPivot Basics	(one day) (one day)	29 9	28 27	23 25	28 30	25 6	29 18	
Excel: Statistical Analysis (Level 4)	(one day)	31	25	30	30	20	29	
Presentation Software PowerPoint: Intro	(one day)	10	7	14	9	13	11	
PowerPoint: Advanced	(one day)	24	, 21	28	20	24	17	
PowerPoint "Tips"	(one day)	17	14	25	14	17	15	
Outlook: Intro	(one day)	2	6	4	2	5	7	
Outlook: Advanced	(one day)	17	20	17	15	11	28	
Databases Access: Intro	Office 2013 (one day)	13	7	8	8	6	8	
Access: Intro	(one day)	17	, 17	11	15	16	16	
Access: Advanced	(one day)	22	24	18	20	23	21	
Access: Level 4	(one day)	31	28	29	30	24	29	
Access: Forms & Reports	(one day)	27	19	23	27	19	17	
Word Processing								
Word: Intro	(one day)	9	7	10	8	6	4	
Word: Intermediate Word: Advanced	(one day) (one day)	16 23	14 21	18 24	19 23	13 19	11 18	
Word: "Tips, Tricks, & Techniques"	(one day)	29	27	29	27	10	3	
Spreadsheets								
Excel: Intro	(one day)	8	5	8	2	4	4	
Excel: Intermediate Excel: Pivot Tables	(one day)	15 20	13 6	15 17	13 16	12	11	
Excel: Advanced	(one day) (one day)	24	21	25	26	20	22	
Excel: "Shortcuts"	(one day)	21	19	22	21	18	15	
Excel: Functions & Formulas	(one day)	22	26	21	20	24	23	
Excel: "PowerUser" Macros/VBA Code	(one day)	29	28	23	28	25	28	
Presentation Software PowerPoint: Intro	(one day)	15	4	10	0	0	1.1	
PowerPoint: Intro PowerPoint: Advanced	(one day) (one day)	15 23	4 20	10 24	9 23	9 16	14 18	
PowerPoint "Tips"	(one day)	16	14	25	14	17	15	
Outlook: Intro Outlook: Advanced	(one day) (one day)	2 17	3 20	4 17	2 15	5 11	7 28	
Sales _				_		_		
Sales: Fundamentals	(2 days)	1-2	4-5	3-4	1-2	3-4	1-2	
Sales: Tips That Produce Results Sales: An Attitude That Attracts Attention	(one day) (one day)	10 22	11 20	14 18	12 22	11 25	9 21	
ACT! Level 1 & 2	(2 days)	9-10	12-13	17-18	14-15	12-13	۷1	

Design /Madia/Desisten Bublishing /Mah D	a.valammant	lada	A	Comt	0-4	Nav	Dag
Design/Media/Desktop Publishing/Web Design Principles	evelopment (1 day)	July 1	Aug 3	Sept 3	Oct 1	Nov 5	Dec 1
Web Site Design I & II	(2 days)	1-2	3 4-5	3-4	1-2	4-5	2-3
Expression Web – Level 1	(1 day)	15	12	9	7	25	28
Expression Web – Level 2	(1 day)	16	13	10	8	30	29
Adobe Acrobat: Introduction	(one day)	10	12	11	15	13	11
Adobe Acrobat: Advanced	(one day)	24	21	23	21	18	29
Flash - Level 1	(1 day)	17	19	17	21	20	4
Flash – Level 2 Flash – Level 3	(1 day)	29	26	23	23		4
Publisher	(1 day) (one day)	10	12	16	6	12	14
Adobe Captivate	(two days)	16-17	13-14	10-11	5-6	5-6	2-3
Camtasia	(one day)	28	25	22	22	18	17
Illustrator	(2 days)	8-9	13-14	17-18	15-16	12-13	9-10
In-Design	(2 days)	22-23	20-21	23-24	22-23	19-20	17-18
PhotoShop	(2 days)	9-10	13-14	24-25	28-29	18-19	16-17
QuarkXpress	(2 days)	23-24	27-28	10-11	29-30	4.4	11
Visio: Introduction Visio: Advanced	(1 day) (1 day)	17 21	18 31	29 30	9 30	11 19	11 15
Dreamweaver	(2 days)	14-15	11-12	17-18	15-16	19-20	16-17
Web Design with HTML 5 & CSS	(2 days)	8-9	6-7	9-10	7-8	11-12	3-4
Introduction to HTML5	(2 days)		6-7		8-9		
XML - Introduction	(1 day)	14	12	15	6	13	10
Web Development with CSS	(2 days)	15-16	13-14	16-17	14-15	18-19	10-11
-SharePoint 10: Introduction	(2 days)	22-23	19-20	17-18	22-23	19-20	3-4
SharePoint 10 for the end user	(1 day)	22	19	18	22	20	3
SharePoint 10: Advanced	(2 days)	30-31 1-2	6-7	30-1 3-4	29-30	4-5	22-23
SharePoint Designer 2010 InfoPath 2010	(2 days) (1 day)	24	13	3- 4 11	1-2 16	4-5 13	22-23 8
		24	10	• • •	10	10	O
Groupware/Reporting Databases/Program	_	•				•	
.NET Overview	(1 day)	2	3	4	1 5-9	3 9-13	1
Object-Oriented Programming in C# .NET Framework Using C#	(5 days) (4 days)	6-10 14-17	17-21 25-28	29-2	5-9	9-13 17-20	
Windows Forms Using C#	(5 days)	20-24	25-20	23-2	12-16	17-20	11/30-12/4
Windows Presentation Foundation Using C#		28-31		8-11	20-23		8-11
ASP.NET Using C#	(5 days)		3-7	14-18	28-30		14-18
ASP.NET AJAX Using C#	(3 days)		10-14	21-25		2-6	
Introduction to Programming	(one day)	2	3	4	1	6	2
Visual Studio. NET: Intro	(one day)	7	11	11	8	9	10
Visual Basic.NET	(5 days)	27-31 13-17	17-21 10-14	14-18	19-23 12-16	9-13	11/30-12/4 14-18
Visual C#.NET: Intro for developers QuickBooks	(5 days) (2 days)	14-15	12-13	10-11	14-15	9-13 11-12	10-11
JavaScript: Introduction	(one day)	21	21	30	16	25	29
JavaScript: Advanced	(2 days)	29-30	27-28		21-22	24-25	
Java Fundamentals (SE 6 & 7)	(5 days)	6-10		7-11		2-6	
Crystal Reports 10/11: Intro	(2 days)	16-17	13-14	16-17	15-16	5-6	8-9
Crystal Reports 10/11: Advanced	(2 days)	23-24	27-28	24-25	28-29	17-18	
SQL Query: Fundamentals & Advanced	(2 days)	15-16	12-13	16-17	19-20	12-13	0.0
Xcelsius	(2 days)	23-24	20-21	23-24	28-29		2-3
Project Management							
Project Management Fundamentals	(one day)	17	5	8	14	11	15
MS: Project 07/10: Intro	(2 days)	23-24	18-19	24-25	21-23	19-20	17-18
Team Building for the Project Manager	(2 days)	29-30	27-28	22-23	28-29	24-25	
Project Management Professional (PMP C		13-17	10-14	14-18	5-9	2-6	11/30-12/4
Team Building: Surviving the Storm! Project Management Concepts & Principles	(one day)	10 14-16	10 11-13	11 16-18	12 6-8	10 3-5	9 1-3
Project Management for the HR Professiona		23-24	19-20	23-24	21-22	3-3	3-4
AGILE – a proactive project management ap		9	7	10	6	17	18
Career Skills Building the Best Resume/Successful Intervi	owing Skills	1	3	4	2	3	3
Business Writing:	ewing Skills	'	3	4	2	3	3
Business Writing Basics - Maximize the im	pact of communication	10	4	8	5	4	7
Business Writing Mechanics-punctuation, capitalization, verb tenses		14	12	11	9	6	11
Writing Effective Sentences & Paragraphs - Clear, concise writing		16	17	17	14	17	17
Grammar & Punctuation - Run-on sentences/fragments & more		22	21	24	22	23	22
Business Writing Editing - Apply good proofreading skills		29	28	29	29	25	28
Conflict Management - Gain control, confidence, composure Constructing a Successful Career - Design a career action plan		9	14 5	18 3	28	11 5	11 2
Creative Problem Solving -Think outside the		2 13	5 7	3 30	2 7	ວ 16	23
Dealing with Difficult Situations - Use time pr		7	27	8	1	6	4
			-	-		-	

Effective Telephone Skills - Diffuse angry callers, build trust Exceptional Customer Service - Think customer first Growing into another Position, Increase skills, develop professionalism How to Paddle without an Oar - Produce results without authority Interpersonal Communication Skills - Project a positive self- image Managing Multiple Projects - Prioritize and manage your time Math Refresher - Extensive review of standard math concepts Mother Told me I'd Need This Some Day (Statistics Basics) 1/2 day Networking Your Way to Success Public Speaking - Principles to develop your strengths Recognizing Potential Risk for Employees Stress Reduction Solutions - Identify and control stress builders Writing Effective Meeting Minutes	30 7 15 17 20 14 22 1 Jul 23 17 24 27 28	10 11 13 14 19 20 21 3 Aug 24 25 26 31 27	9 10 14 11 16 18 15 8 Sep 23 16 25 28 24	8 12 5 15 16 16 20 1 Oct 21 23 27 30 29	9 12 13 13 18 19 20 5 Nov 17 13 25 20 24	4 9 10 8 16 18 21 3 Dec 15 17 14 22 28	
Half Day at DCG or for groups; or for Lunch and Learns at your sit Do You Hear What I Hear? Effective listening tools	e (aate d 17	19 19	16	16	18	16	
Is Change Constant? How to Positively respond to change	8	7	9	13	11	10	
Give a Presentation: Who Me? Keys to effective speaking	17	21	16	23	13	17	
Is Eight Enough? Making the most out of your time	31	20	17	23	13	17	
Do You Understand What I'm Saying? Productive communication	20	19	16	16	18	16	
Minute Taking in a Minute Listening, writing, communication styles Conducting Effective Meetings Discuss best meeting practices	28 10	18 12	30 18	30	10 25	28 28	
What's in it for Me? - Motivating Employees to keep on track & inspired		24	21	29 30	25 17	20 4	
Tap the Creativity Within You	10	7	30	7	12	23	
Tired of Living in a Pressure Cooker? Managing Stress	24	28	25	30	23	22	
Professional Skills							
Behavioral Interviewing - hire more effectively using new tools	17	14	22	7	4	2	
Budgeting Issues - Learn ways to improve the process	21	11	17	8	5	3	
Building Office Professionalism	15	12	18	9	19	15	
Building Ethical Values	1	4	4	2	10	4	
Building Success with Four Blocks Coaching & Mentoring - Learn the best coaching styles	21 16	3 13	3 18	1 9	4 16	7 1	
Doing More with Less: Adapting to the Changing Workplace	2	5	4	2	6	1	
Employee Relations and Employment Law	6	6	8	6	6	9	
Handling the Challenge of Change	8	7	9	13	11	10	
It's All in the Numbers - Accounting/budgeting/financial statements	9	7	10	14	12	11	
Leadership Skills - Managers & Supervisors	10 13	4 14	22 11	15 16	17 10	11	
Leading Through Change Learning – It's Everybody's Business & Setting SMART Goals	7	17	29	16 19	18 19	8 2	
Negotiation Skills for Managers/Teams-Discuss styles, goals, etc	, 17	21	18	29	5	4	
Performance and Development Management	20	21	21	30	20	3	
Project Management for non-Project Managers – a realistic overview	22	18	29	6	6	18	
Recognizing Potential Risk for Management - workplace tensions	23	25	14	28	20	23	
Strategic Planning Develop your Mission/Vision/Values/Strategies/	29 27	31 28	11 30	29 14	9 24	28 18	
Succession Planning for Management - Review team attributes/ Supervising Skills - Motivate and manage with confidence	28	3	30 24	27	2 4 11	22	
Team Building Techniques	24	21	15	21	12	16	
The First-Time Manager -	30	4	23	22	10	21	
Time Management Techniques- Prioritize, organize and execute	31	20	17	23	12	17	
Weathering the Storm - Don't Let Burnout Rock Your Boat	1	26	25	26	3	1	
Writing Relevant Requirements –	16-17 Jul	27-28 Aug	29-30 Sep	29-30 Oct	12-13 Nov	3-4 Dec	
		_	-				
ONE NOTE – automate your processes with Microsoft's unique tool	14	4	11	7	9	8	
IC3 Computer Fundamentals		3-7		5-9			
COMPTIA Certification							
A+ Essentials, IT Technician, Depot & Remote	6-10		14-18		2-6		
Network+ Certification	0 10	10-14	11.10	12-16	20		
Project+ Certification	29-31			28-30			
Security+ Certification		17-21			9-13		
Server+ Certification	00.04		23-25	04.00		7-11	
CompTIA Strata	22-24	26-28		21-23		16-18	
Six Sigma: Orientation-learn terminology, concepts, history, models	15	12	11	5	3	4	
Six Sigma: Three day boot camp	29-31	25-27	16-18	28-30		_	
Lean Enterprise Overview: History, methodology, terminology	1	3	4	1	4	2	
Lean Enterprise-Building Corporate Culture and Philosophy Lean Enterprise-Kaizen Events & Value Stream Mapping	7 9	6 10	8 10	13 8	6 10	8 10	
Lean Enterprise- The Improving Workflow & the Seven Wastes	10	12	15	6	13	11	
Lean Enterprise-Plant or Office Design and Workflow study	21-24	18-21	22-25	27-30	. 5		
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